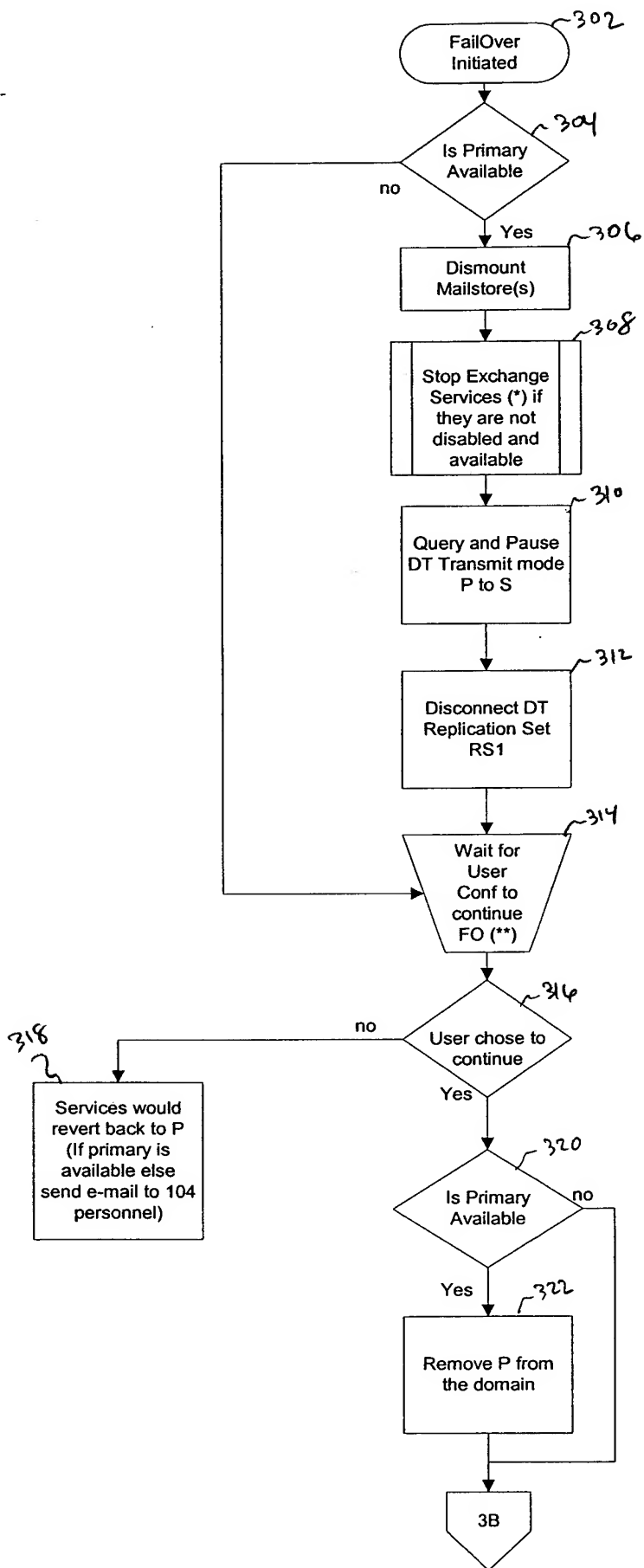


FIGURE 2



* SMTP, POP3, IMAP, MTA, IS, RE, SA

** Count down pre-set time period and then proceed FO

FIGURE 3A

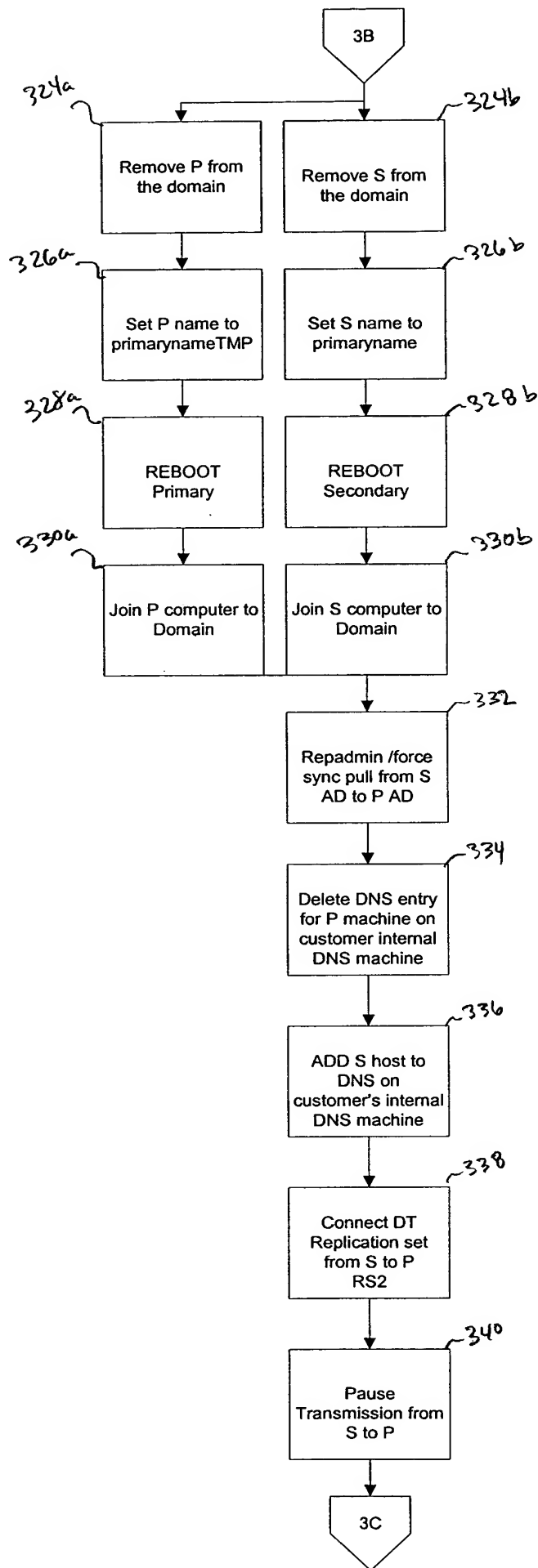


FIGURE 3B

** Start Exchange Services (ignore individual service if they are disabled or not available)
IIS, NNTP, WWW, SMTP, SA, RE, IS, MTA, IMAP, POP3
If service start is unsuccessful, re-attempt 3x

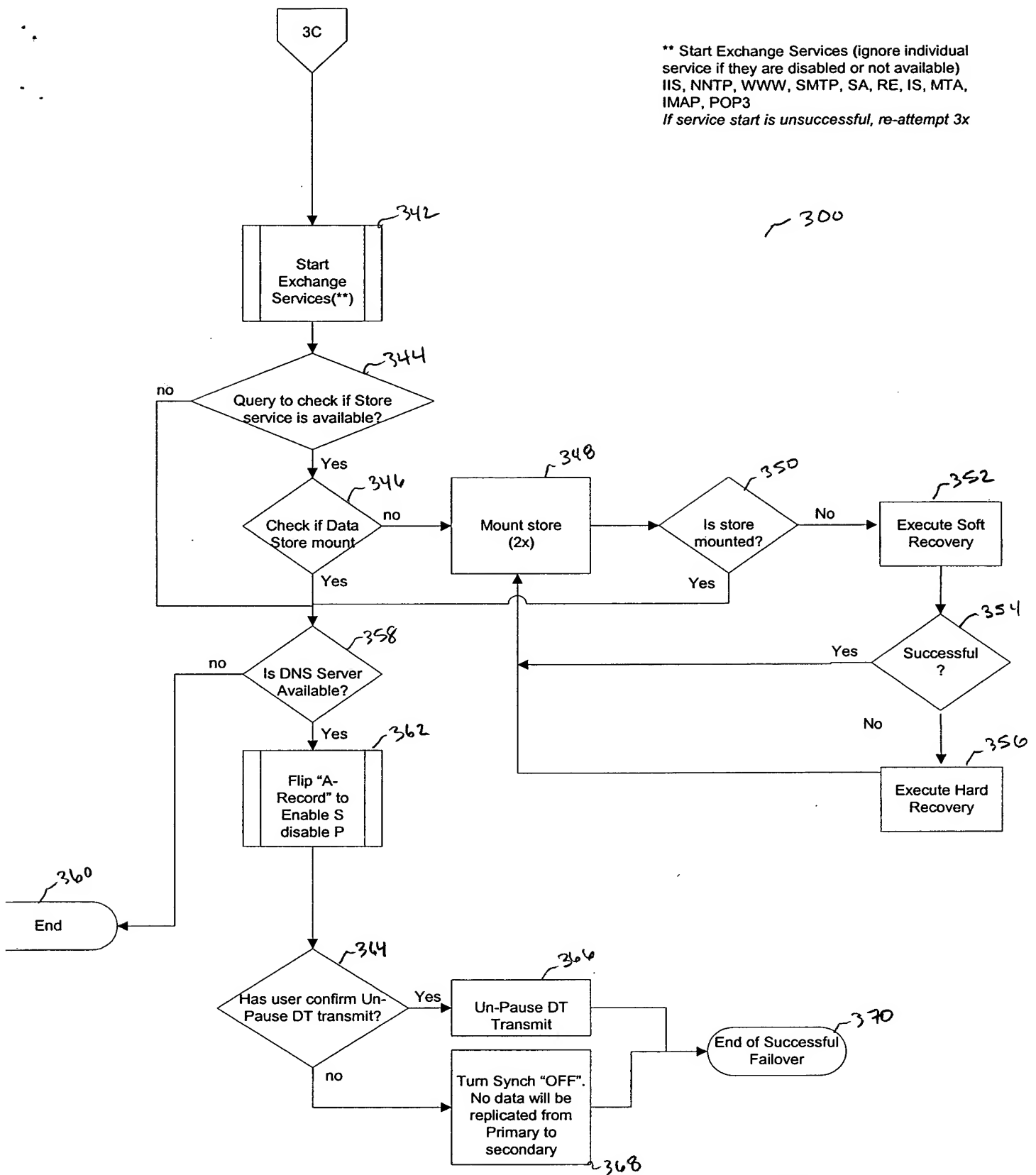


FIGURE 3C

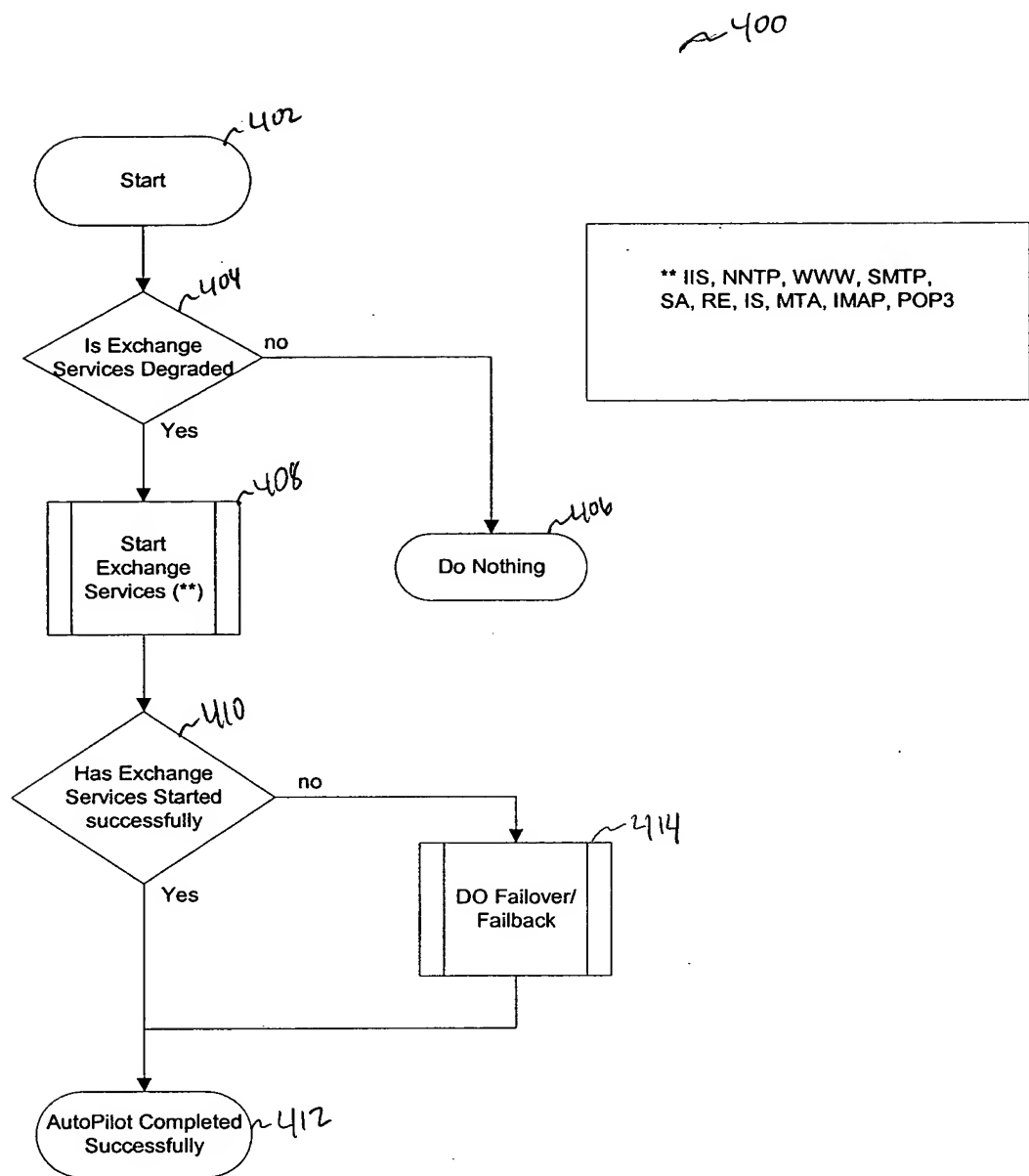


FIGURE 4

~500

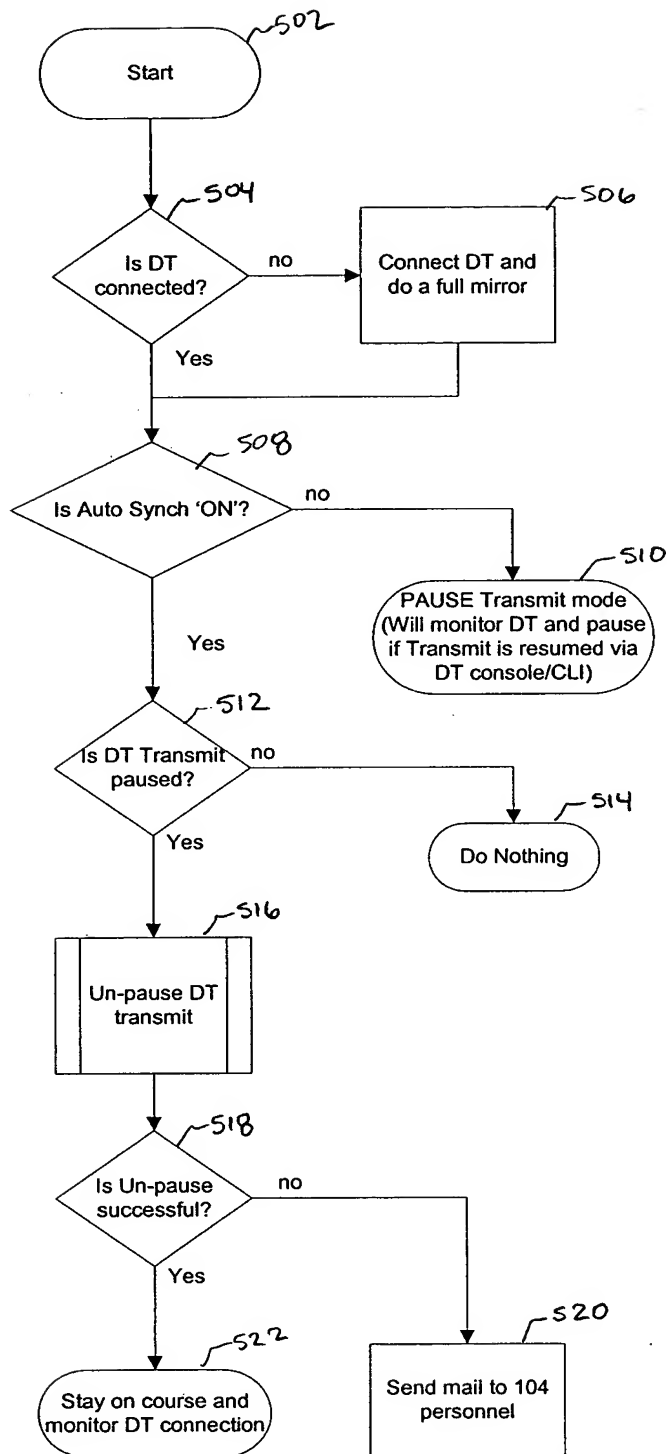
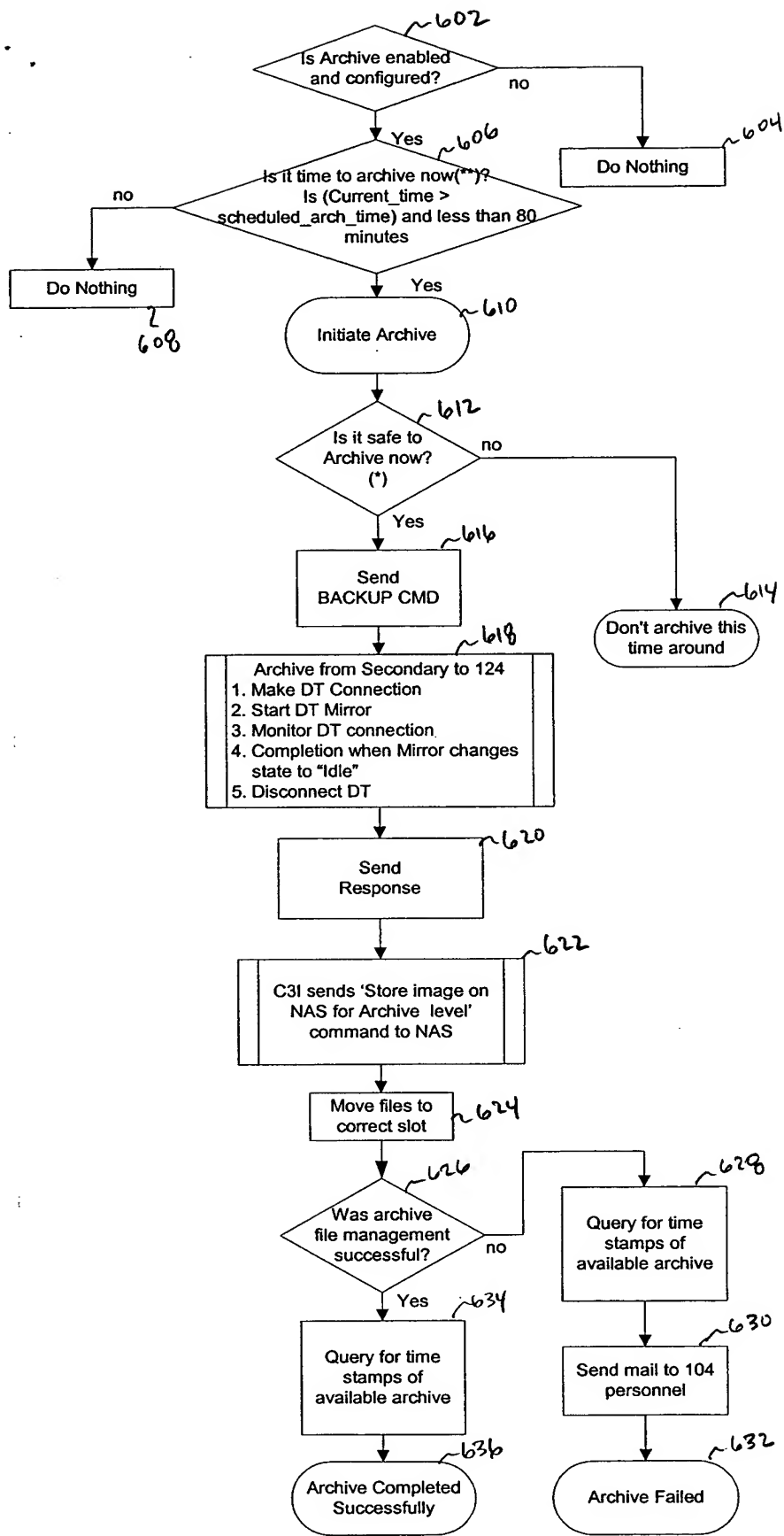


FIGURE 5



~600

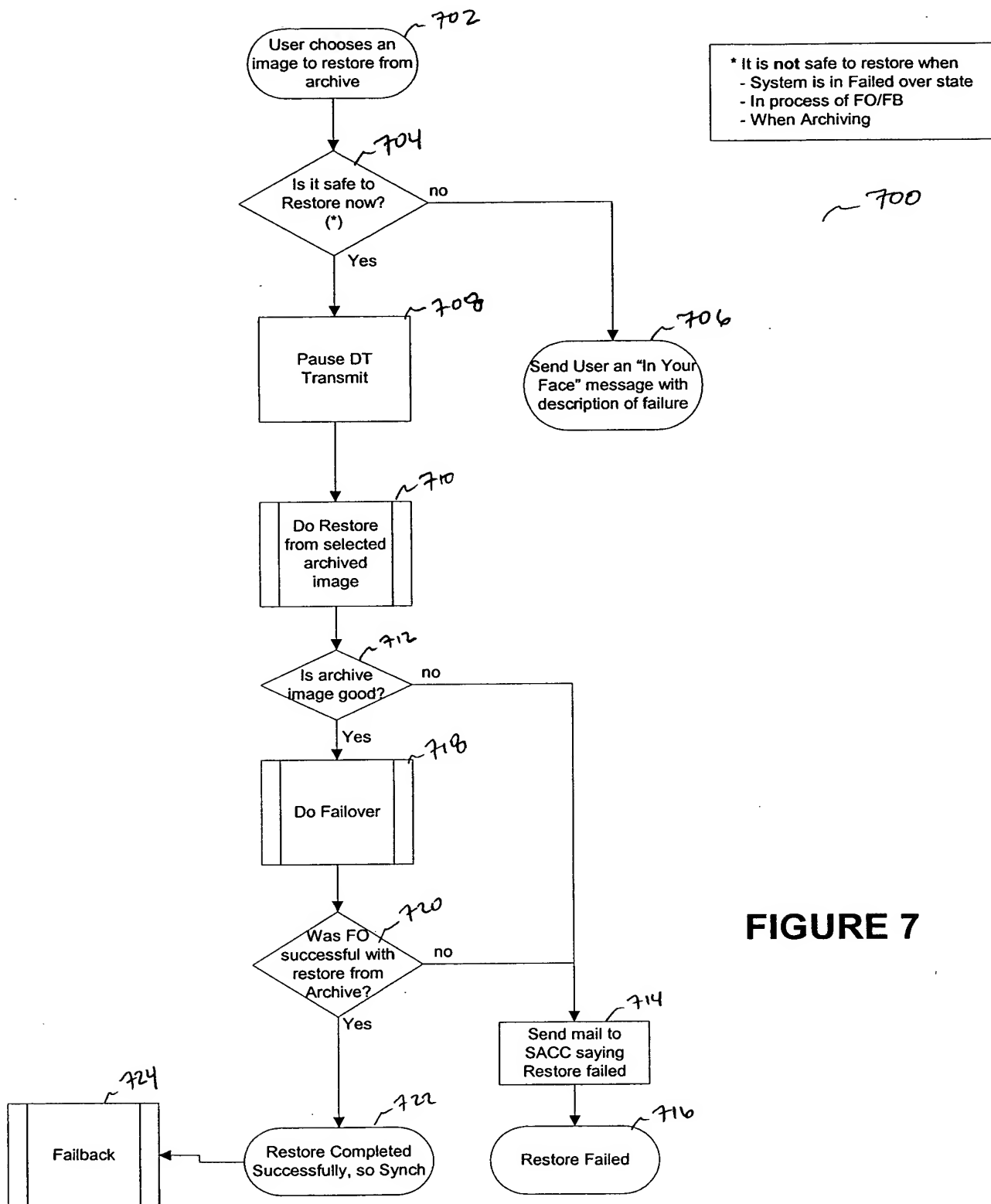
* It is not safe to archive when

- Failing over
- Failing back
- Archive is in progress
- Restore is in progress

** At start up, system 100 loads the time stamp of all recent images from DB

- 0 (if none)
- UTC timestamp for most recent successful archival existing customer for all levels

FIGURE 6



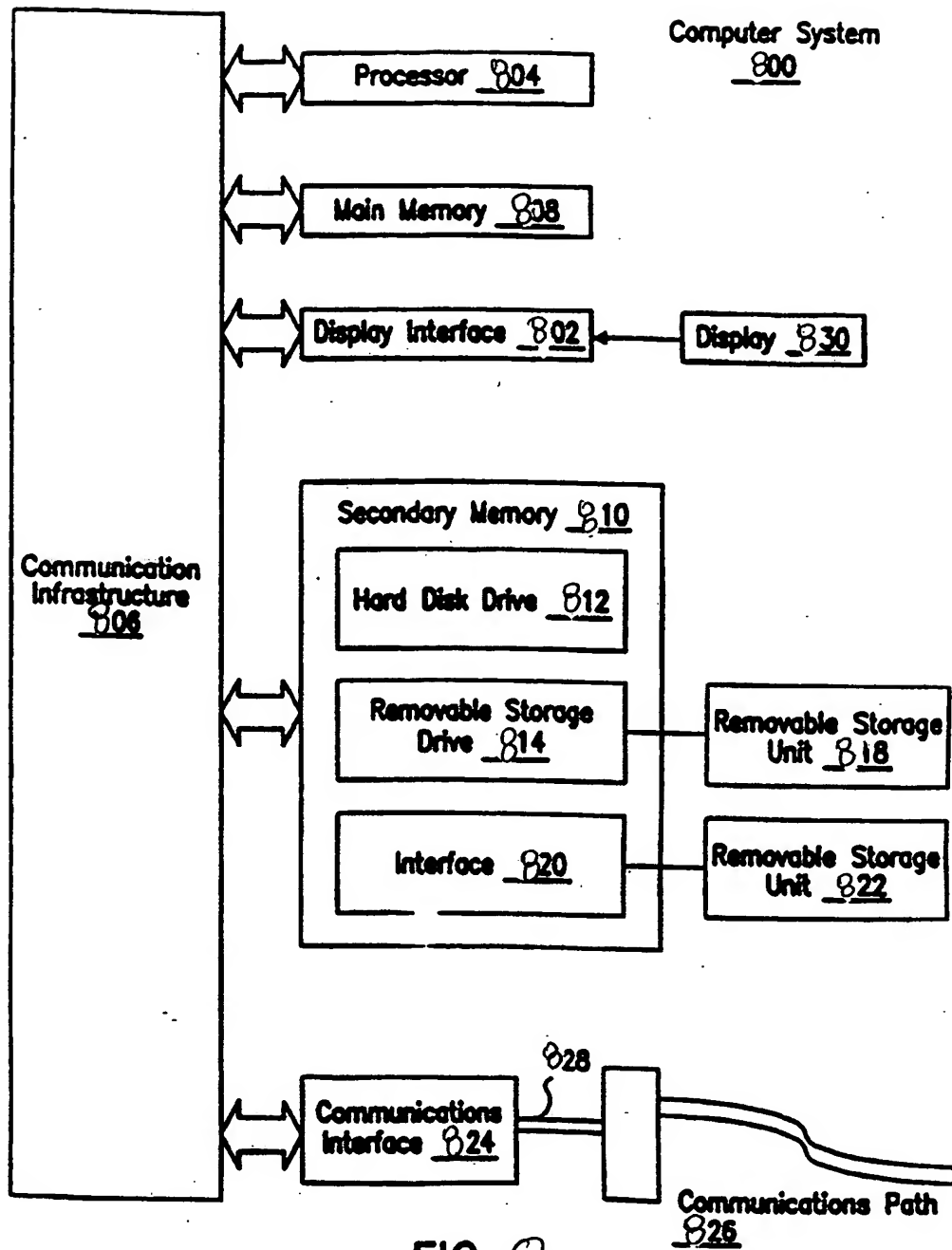


FIG. 8

910

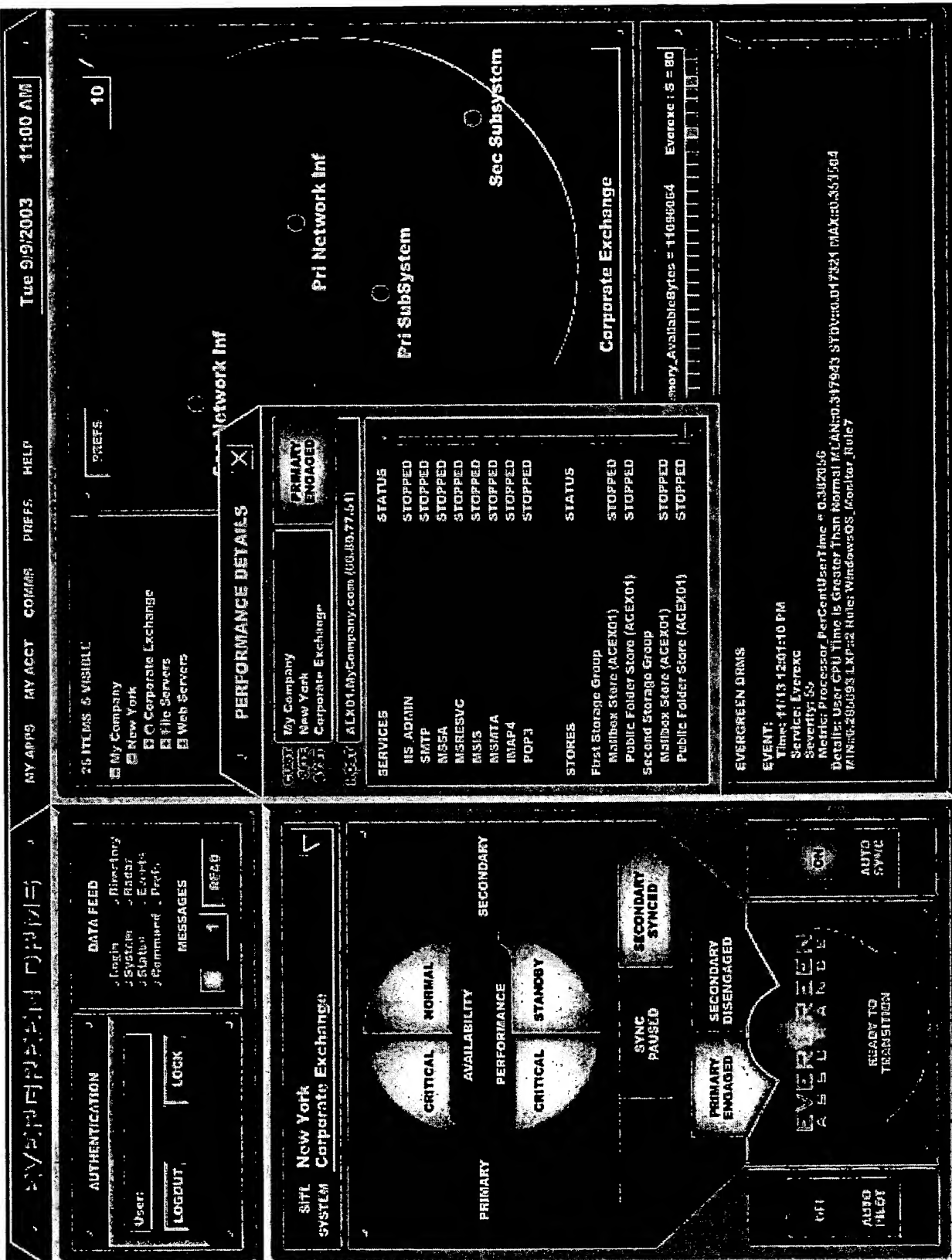


FIG. 9A

914

912

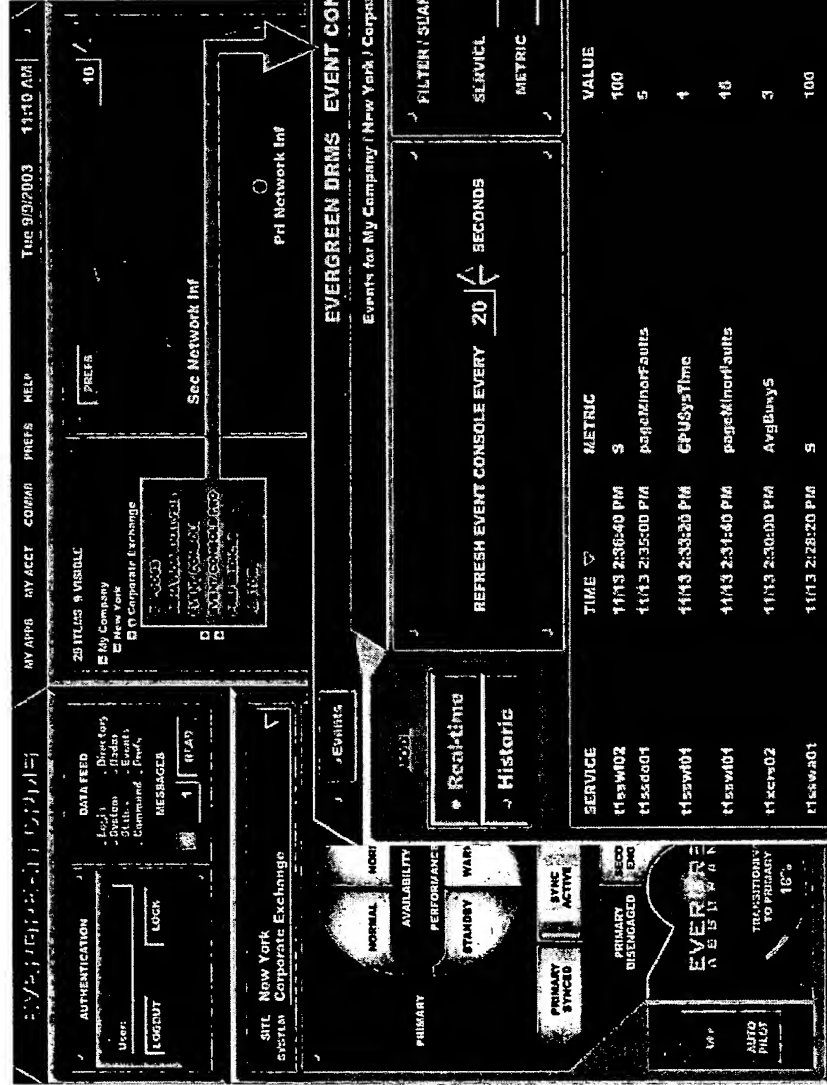


FIG. 9B

940

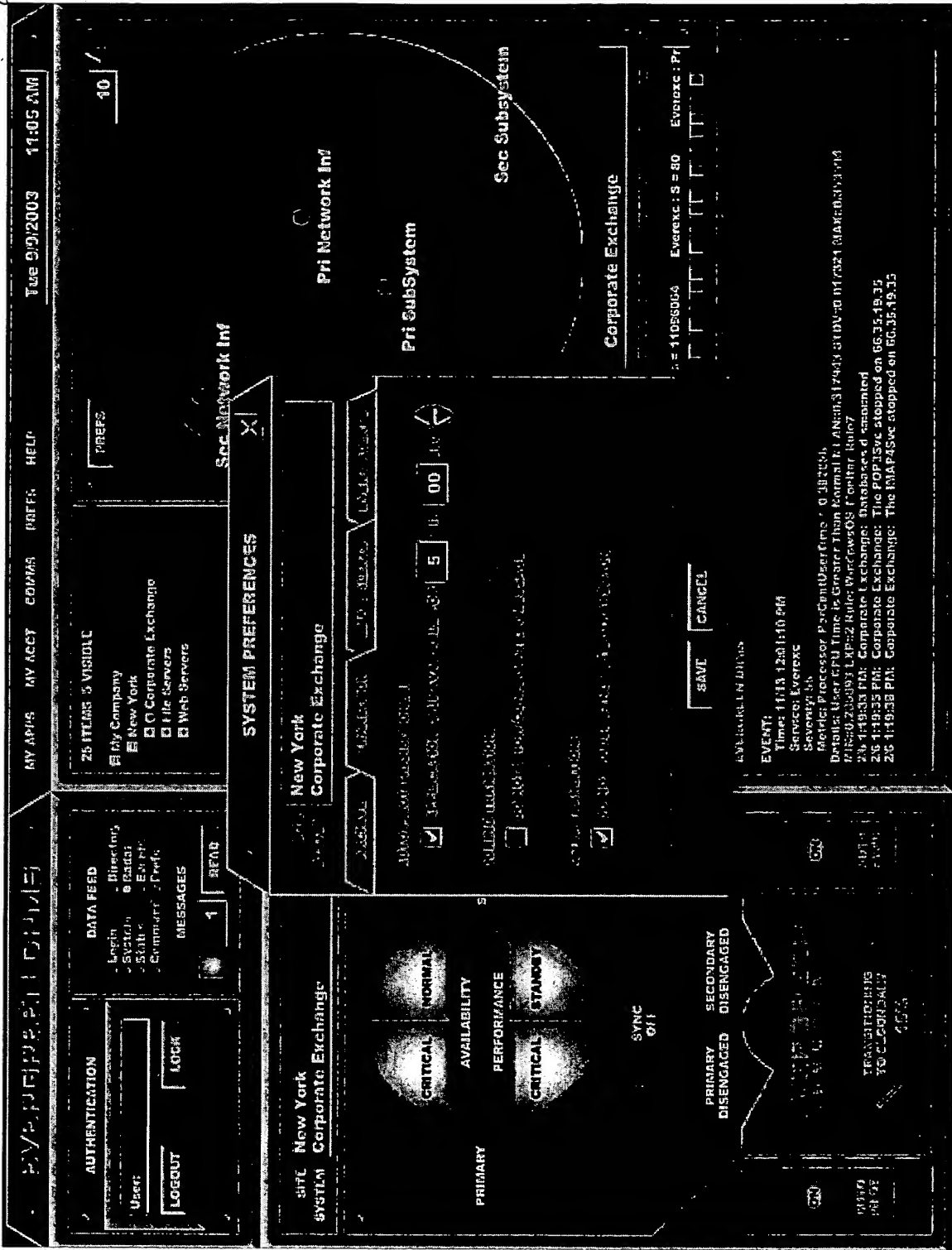


FIG. 9D

952

952

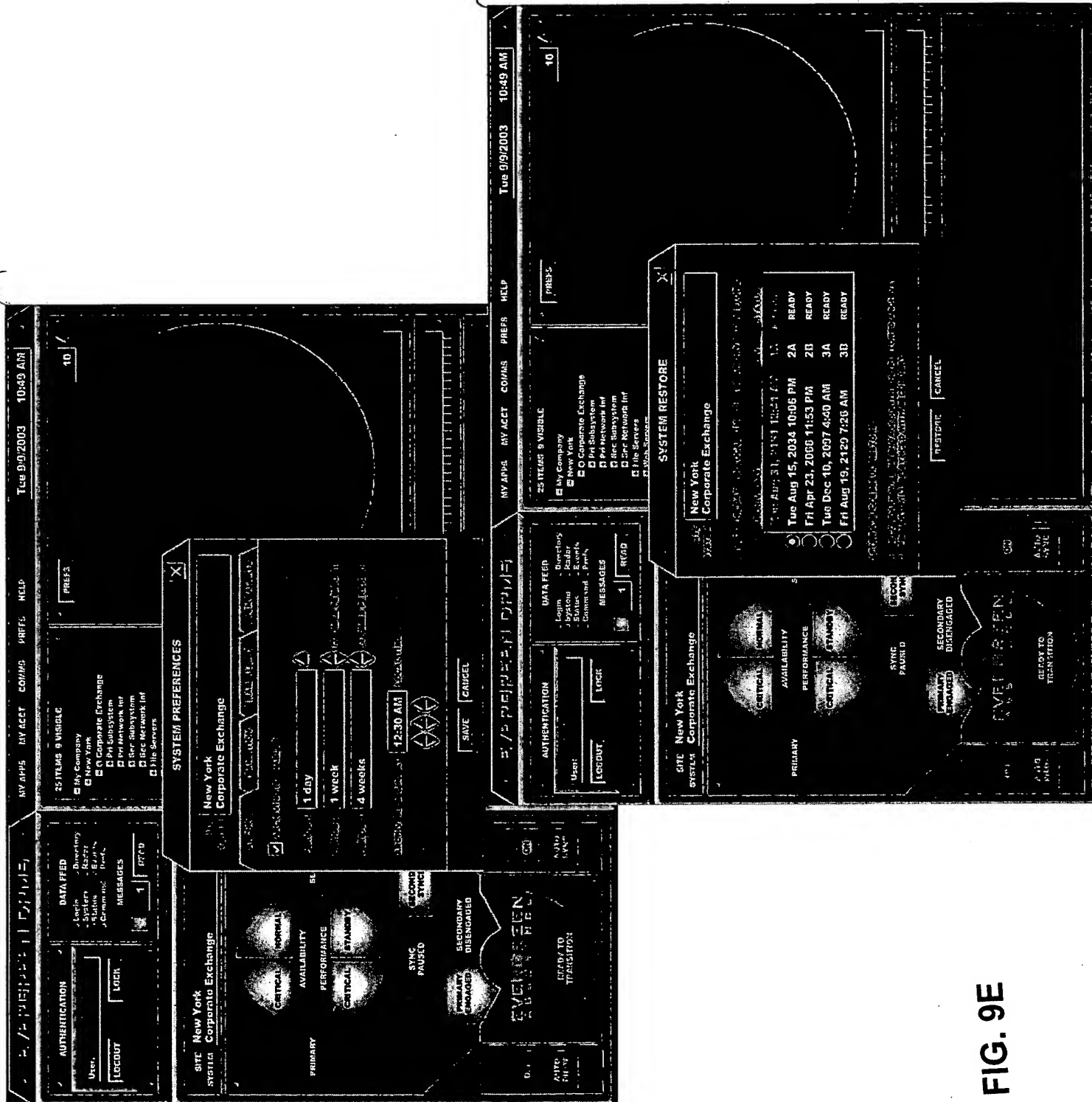


FIG. 9E

